

PRESS RELEASE

July 31, 2019



City of Milton-Freewater

722 S. Main, PO Box 6, Milton-Freewater, OR 97862

The City of Milton-Freewater Joe Humbert Family Aquatic Center is hereby CLOSED for the remainder of the summer 2019 season due to emergency repairs.

While this was not an easy choice to make, we are confident it is the only responsible option. We take the safety of our staff and patrons very seriously and despite many attempts at a resolution, we were unable to resolve the issues with the cloudy water. This severely hampers our lifeguards' ability to spot swimmers who are in trouble or in danger of drowning. So while we are very disappointed to have to make this choice, we simply must value safety above all else.

In order to make it right with our patrons we are offering the following:

- **Session 3 swim lesson attendees and water aerobics/lap swim pass holders will receive 100% refund. These refunds will be processed immediately.**
- **Season pass holders will need to complete the voucher on the next page and submit it back to City Hall no later than FRIDAY, AUGUST 16, 2019.** These pass holders will have a CHOICE: We are offering either a 50% cash refund OR a 2020 FULL season pass equivalent to your 2019 season pass (i.e. 2019 individual pass holders may get a 2020 individual season pass next summer at no additional fee and 2019 family pass holders may get a 2020 family season pass next summer.

Please choose one of the options and return the completed voucher to City Hall Monday through Friday between 7 a.m. and 4 p.m. or you can mail your voucher to us at City of Milton-Freewater, PO Box 6, Milton-Freewater, OR 97862.

We thank our citizens and patrons for their understanding and support during this difficult decision and look forward to finding the correct resolution for repairs to better serve you next summer.

**ALL VOUCHERS ARE DUE TO BE SUBMITTED TO CITY HALL
NO LATER THAN 4 P.M. FRIDAY, AUGUST 16, 2019**

